

TERMS OF WARRANTY

1. Company P.H. MOTOR SERVICE, hereinafter referred to as the "Manufacturer" and company INTER CARS S.A. hereinafter referred to as the "Seller", guarantee to the User good quality and efficient operation of the device, provided its installation, storage and operation in accordance with the instructions in the User Manual.
2. The guarantee is granted for a period of 24 months from the date of sale to the retail customer for which the receipt has been issued, while for an institutional customer, i.e. a company for which a VAT invoice was issued, the guarantee period is 12 months. The warranty period is extended by the repair time.
3. When handing the device for warranty repair, the User is obliged to present a valid Warranty Card without any changes or interference in its contents and without any interference in the device.
4. If there is no fault in the advertised device, the User shall be charged with the costs associated with the transport of the product and diagnostic work performed by the serviceman.
5. The warranty covers free repair or replacement of equipment if the found defect is due to the fault of the Seller or the Manufacturer of the equipment.
6. The warranty does not cover damage of AC adapter (AC/DC ADAPTER 230V 100mA) caused by events such as lightning strike, power or ICT line surge, mechanical shock, electromagnetic discharge, fire, flood or another uncontrolled phenomenon independent of Seller and Manufacturer.
7. In order to perform the warranty repair, the User is obliged to deliver the equipment to the Seller's service at their own expense. Once repaired, the device will be returned at the expense of the Manufacturer.
8. Warranty repairs will be made as soon as possible, and the User will be informed by the Seller or the Manufacturer within 14 business days, except special cases where the defect is not permanent and longer diagnostics is required.
9. The User loses the right to warranty repairs in case of interference in the electronic system of the device (e.g. repairs made by service other than authorized by the Seller).
10. The User loses the right to warranty repairs if the device is disconnected from the power supply without the Manufacturer's recommendation or knowledge, and when the room or environment in which it is used does not meet the requirements of the User Manual.
11. The User loses the right of complaint if they assemble the device contrary to the assembly instructions indicated by the Manufacturer and make changes to the construction or changes the performance characteristics of the repeller.
12. The Manufacturer shall not be held liable for hidden defects in the device, in particular any damage caused by any events resulting from the operation of the device. Also, we cannot be held liable for damage caused by extreme weather conditions such as storm, hail, heavy rain or snow.
13. By sending the device to the service, the User of the device must send his/her own contact information, indicate the address to which the device should be returned, include a brief description of the defect, a copy of the purchase document (to be sent with the device).
14. The warranty does not give the right to claim reimbursement of costs and damages caused by the equipment damage.

15. Seller's liability is limited to the price of the advertised product.

16. Provisions of the warranty do not affect the consumer's statutory rights, in accordance with the applicable legal regulations or consumer rights arising from the purchase contract.

17. The Buyer accepts the warranty by confirming his/her consent by submitting his/her signature on the warranty card. The Warranty Card without the Buyer's signature is invalid.

.....

Signature and seal of the Seller

.....

Signature of the Customer